



The Beacon wantage

Booking tickets at The Beacon

HOW DO I BOOK TICKETS?

The Beacon box office is open Monday to Friday 9am to 6pm and on Saturday 9am to 1pm. Tickets can be booked in person or over the phone on 01235 763456. Tickets are also available through our website www.beaconwantage.co.uk

CAN I ATTEND A PERFORMANCE WITHOUT A TICKET?

No. All audience members must have a valid ticket to enter a performance. If you are a member of the press and would like to request a complimentary press ticket please contact The Beacon.

CAN I RESERVE A TICKET WITHOUT PAYING?

No. We cannot accept unpaid reservations, nor can customers pay for reservations on a show night.

IS THERE A PROTOCOL WHEN ATTENDING A PERFORMANCE?

We like to create a relaxed, friendly atmosphere for all our customers so the management reserves the right to refuse admission or eject attendees for disruptive, threatening or inappropriate behaviour.

Photography during shows, including recording shows on mobile phones is strictly prohibited. Please turn off your mobile phones. Drinks may be taken into the auditorium with care.

HOW MUCH DO TICKETS COST?

Ticket prices vary depending on the performance and are listed on the performance web page.

DO YOU OFFER A GROUP BOOKING TICKET PRICE?

A discount on group bookings is available for some performances but cannot be booked online. Please call or visit The Beacon box office for further details.

DO YOU OFFER A FAMILY TICKET PRICE?

Yes. Our family ticket is one ticket to admit a party of four (at least one aged under sixteen in each party of four). The availability of family tickets will be on the performance web page.

DO CARERS HAVE TO PAY FOR A TICKET?

Essential carers can attend a performance free with the person they are caring for.

CAN CHILDREN ATTEND PERFORMANCES ALONE?

Children aged fourteen years and under must be accompanied by an adult to all performances.

DO I NEED A TICKET FOR MY BABY?

If the performance that you are attending is for babies and toddlers, then yes you do. If however you want to bring your babe in arms (under two years old) to a family specific show then the baby comes for free. We would advise that for your own ease you book tickets on the end of a row so that if your little one become upset or you need to take them out of the auditorium, you can do so easily.

DO YOU OFFER REFUNDS OR EXCHANGES ON TICKETS?

All tickets are non-refundable. Exchanges are only available at the discretion of the duty manager. If you lose your ticket(s) please notify The Beacon box office immediately.

The Beacon Portway Wantage Oxfordshire OX12 9BX

Tel: 01235 763456

www.beaconwantage.co.uk



The Beacon, Wantage



@BeaconWantage